

# Home Health Care - Cleveland Zip Codes - 10 April 2014

Based on Home Health Care - HHCAHPS

State	CMS Certification Number (CCN)*	Provider Name
OH	367158	ELDERCARE SERVICES INSTITUTE HOME CARE
OH	367662	HOME CARE SKILLED SERVICES
OH	367763	OUTREACH HOME HEALTH SERVICES
OH	368051	XCEL HEALTHCARE PROVIDERS, INC
OH	368088	HORIZON HEALTH SERVICES, LLC
OH	368115	ST AUGUSTINE HOME HEALTH CARE
OH	368125	COMFORT HEALTHCARE, LLC
OH	368365	LIFELINE HOME HEALTH SERVICES, LLC
OH	368369	ESSENTIAL HEALTHCARE SERVICES, INC
OH	368478	MERCY HOME HEALTHCARE SERVICES LLC

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Address	City	Zip	Phone	Type of Ownership
11890 FAIRHILL ROAD	CLEVELAND	44120	2167918000	Local
13815 KINSMAN AVENUE	CLEVELAND	44120	2164206750	Local
12025 LARCHMERE BLVD	CLEVELAND	44120	2167917001	Local
4415 EUCLID AVENUE, SUITE 335	CLEVELAND	44103	2164269996	Local
2618 NORTH MORELAND BLVD	CLEVELAND	44120	2164266000	Local
7801 DETROIT AVENUE	CLEVELAND	44102	2166347511	Skilled Nursing Facility Based Program
8310 DETROIT AVENUE	CLEVELAND	44102	2162819999	Local
12200 FAIRHILL ROAD, SUITE C438/440	CLEVELAND	44120	2163257717	Official Health Agency
3691 LEE ROAD, SUITE 106	SHAKER HEIGHTS	44120	2162834444	Local
12800 SHAKER BLVD SUITE 220 D	CLEVELAND	44120	6146229187	Local

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Offers Nursing Care Services	Offers Physical Therapy Services
	
	
	
	
	
	
	
	
	
	

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Offers Occupational Therapy Services	Offers Speech Pathology Services
	
	
	
	
	
	
	
	
	
	

# Home Health Care - Cleveland Zip Codes - 10 April 2014

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Offers Medical Social Services	Offers Home Health Aide Services
	
	
	
	
	
	
	
	
	
	

# Home Health Care - Cleveland Zip Codes - 10 April 2014

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## Date Certified

1981-10-07 00:00:00

1995-08-24 00:00:00

1999-07-29 00:00:00

2004-03-25 00:00:00

2005-02-18 00:00:00

2005-10-27 00:00:00

2005-11-23 00:00:00

2011-06-07 00:00:00

2011-06-03 00:00:00

2013-03-04 00:00:00

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Percent of patients who reported that their home health team gave care in a professional way

93

N/A

N/A

N/A

N/A

80

80

N/A

N/A

N/A

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## Footnote for percent of patients who reported that their home health team gave care in a professional way

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

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# Home Health Care - Cleveland Zip Codes - 10 April 2014

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Percent of patients who reported that their home health team communicated well with them

93

N/A

N/A

N/A

N/A

81

84

N/A

N/A

N/A

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## Footnote for percent of patients who reported that their home health team communicated well with them

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Percent of patients who reported that their home health team discussed medicines, pain, and home safety with them

91

N/A

N/A

N/A

N/A

61

84

N/A

N/A

N/A

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Footnote for percent of patients who reported that their home health team discussed medicines, pain, and home safety with them

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Percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)

69

N/A

N/A

N/A

N/A

72

67

N/A

N/A

N/A

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Footnote for percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)

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Percent of patients who reported YES, they would definitely recommend the home health agency to friends and family

51

N/A

N/A

N/A

N/A

63

46

N/A

N/A

N/A

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Footnote for percent of patients who reported YES, they would definitely recommend the home health agency to friends and family

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## Number of completed Surveys

14

N/A

N/A

N/A

N/A

59

16

N/A

N/A

N/A

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## Footnote for number of completed surveys

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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Response rate	Footnote for response rate
19	Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.
N/A	No survey results are available for this period.
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42	Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.
15	Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.
N/A	No survey results are available for this period.
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